



## SEAPORT-E

**SeaPort-e Contract #:** N00178-09-D-5765

**Period of Performance:** December 19, 2008 – December 18, 2018 (including Award Terms)

**Official Government SeaPort Website:** [SeaPort-e](#)

### SeaPort-e POC:

Contracts Department  
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### Functional Areas:

- Engineering, System Engineering, Process Engineering Support
- Software Engineering, Development, Programming, Network Support
- Quality Assurance (QA) Support
- Information Systems (IS) Development, Information Assurance (IA), Information Technology (IT) Support
- Logistics Support
- Program Support
- Functional and Administrative Support

### Team Members:

- [International Development and Resources, Inc. \(IDR\)](#) – A high technology-oriented, professional services company:
  - Web-Based Technology Services
    - Web Development and Database Connectivity
    - Web Design and Graphics
  - Intelligence and Defense Services
    - Homeland Defense Support Services
    - Intelligence Operations and Support Services
  - Information Technology Services
    - Systems Design and Integration
    - ADP Operations Support Services
    - IT and Communications Systems Products
  - Facilities and Program Management Support Services
    - Telecommunications and Conference Management Support Services
    - Administrative Management Support Services
    - Clearinghouse and Library Support Services

- [L-3 Communications](#) – Worldwide leader in developing and deploying Command, Control, Communications, Computers, and Information (C4I), whose applications include:
  - International Security Systems and Homeland Security
  - Intelligence, Surveillance and Reconnaissance
  - Maritime Surveillance and Patrol
  - Special Operations Aviation and Support

**Task Orders:**

| <b>Task Order Number</b> | <b>Solicitation Number</b> | <b>Zone</b> | <b>Title/Customer</b>        | <b>Award Date</b> |
|--------------------------|----------------------------|-------------|------------------------------|-------------------|
| N00178-09-D-5765-0001    | N00178-08-R-4001           | 2           | Naval Surface Warfare Center | 12/19/08          |
|                          |                            |             |                              |                   |

**Quality Assurance Plan:**

Continuous Process improvement is provided through an ISO 9001:2000-based Quality Management System (QMS) and Continuous Improvement Plan. Independent Quality assurance reviews are conducted by LMT’s Quality Assurance team. All processes and procedures are fully documented, consistently followed, and process improvement opportunities are elevated with a sound business case for adoption. Controlled documents are maintained through a web deployed Master Document List to enable compliance audits to be routinely conducted. The LMT Quality program fosters a cultural environment of problem solving, teamwork, and measured process improvements. Our objective is to dramatically improve customer support in terms of staff productivity, workforce empowerment, and reduction in operating costs.

Performance measures are updated depending on the nature of the task, on a frequency determined by the task requirements. Task Order Managers, in conjunction with QA, will develop task specific Quality Assurance Plans (QAPs). LMT provides full visibility and transparency of our Quality Assurance processes to staff, management, and our SeaPort-e sponsors. Data is presented numerically and graphically through an online web-based performance management system. The measures are reviewed by Task Order Managers to enable orderly direction or re-direction of resources as required by production activity requirements, capacities, task requirements, and SeaPort-e sponsored imperatives. Several different techniques of performance measurement are applied, and may include: random sampling; 100% inspection; Procedural Compliance, or spot checks. These methods provide early defect remediation and identify trends that will lead to process improvements.